

## Transaction charges for Online Payment

Transaction fees will be borne by the candidates are as under :

| <b>Transaction Fees</b> |  |   |
|-------------------------|--|---|
| 1                       | Net Banking Facility Fee                     | Category A Banks : SBI, HDFC, AXIS and ICICI<br>Rs. 10/- per transaction processed<br><br>Category B Banks : All other Banks<br>Rs. 5/- per transaction processed |
| 2                       | Credit Card Fee<br>(Visa, MasterCard, Rupay) | 0.80% of Customer Payment Amount for<br>Transaction above Rs.2000/-   |

### **Terms of Payment:**

- (a) GST and other tax / taxes if any applicable, will be charged in addition.
- (b) All transaction fees will be subject to a minimum of Rs.5/- per Transaction.

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### **Refund & Cancellation Policy:**

1. Transaction initiated by anyone, if, does not result into a Success Transaction and Success Transaction receipt is not viewed by the transaction performer then the Transaction will not be considered as a complete transaction. In such scenario, Transaction amount debited from your Bank/Card account will be refunded by your Bank/Card issuing Bank within 3-4 days. In case transaction performer does not view the Success Receipt then he/she needs to re-initiate the transaction or pay through other modes.
2. In the event that incorrect details are entered by the Transaction performer ACPC or institutes under ACPC will not have liability thereof.
3. Payment done for online PIN (E-PIN) purchase is totally non-refundable. Chargeback is not possible for E-PIN purchase in any condition (duplicate PIN, multiple PIN, etc.).